



First County Bank Online Policy

We recognize and respect your need for privacy and security as you visit our site. When you visit our site to view any pages, read product information, or use our on-line calculators and tools, you do so without telling us who you are and without revealing any personal information. While we do not collect identifying information about visitors to our site, we do use standard software to collect information for the strict purpose of tracking activity on our site. This allows us to better understand how many people use our site and which pages and features are most popular. The only information we normally collect and store is:

- The name of your Internet service provider.
- The web site that referred you to us (if any).
- The date and time the pages were accessed.
- The page or pages you requested.

There are instances where you may elect to provide us with personal information. If you fill out one of our feedback or request forms or send us email, you are transmitting the information that appears to you in the form or the message. This will typically include information like your name, mailing address, email address, the kind of request you are making, and any other information necessary to fulfill your request. You never transmit personally identifying information that you do not enter yourself. And this is always your option; this information cannot be collected unless you specifically elect to send it to us. This information is used internally only for the purpose of fulfilling the request or for contacting you directly and is not given or sold to any other organization. We do not disclose information except as permitted by law.

At First County Bank, our mission is to meet the desires of our customers. As financial services professionals entrusted with sensitive financial information, we respect the privacy of our customers and are committed to treating customer information responsibly.

We recognize your right to privacy at First County Bank. We recognize that you have a right to expect your personal financial information to remain private and secure. It is our commitment to maintain standards to ensure that your information is private and secure at all times. We protect your information from unauthorized access by using established security standards.

Information about consumers is accumulated from a variety of sources. Some information is provided to First County Bank directly by customers themselves. Other data is developed by First County Bank as a function of providing a product or service to a customer. Still other information is obtained from outside sources. We will limit the use and collection of information about our customers to that which is necessary to administer our business, provide superior service, and offer opportunities that we think will be of interest to customers.

We continually strive to maintain complete and accurate information about you and your accounts. We collect information to enable us to open your account and confirm that you are the account holder when you access the account. Should you ever believe that our records contain inaccurate or incomplete information about you, please notify us. We will investigate your concerns and correct any inaccuracies. You may reach us by calling 203-462-4400 or you can stop by any of our convenient branch locations.

Each First County Bank employee is required to follow our Company's "Code of Conduct", which states that all customer information is considered private and privileged and is to be used solely for the purpose of providing you with the finest service available. In addition, First County Bank is committed to the security of your financial and personal information. Confidentiality standards and information access controls are regularly reviewed and updated to ensure your privacy. All of our operational and data processing systems are in a secure environment that protects your account information from being accessed by third parties. When the Bank conducts business with third parties, it requires its vendors and suppliers to maintain similar standards of conduct regarding the privacy of personally identifiable customer information provided to them. We do not disclose information except as permitted by law.

At First County Bank, we value our customer relationships. We want you to understand how we use the information you provide and our commitment to ensuring your personal privacy. If you have any further questions about how First County Bank protects your confidential information, please do not hesitate to call us at (203) 462-4400.